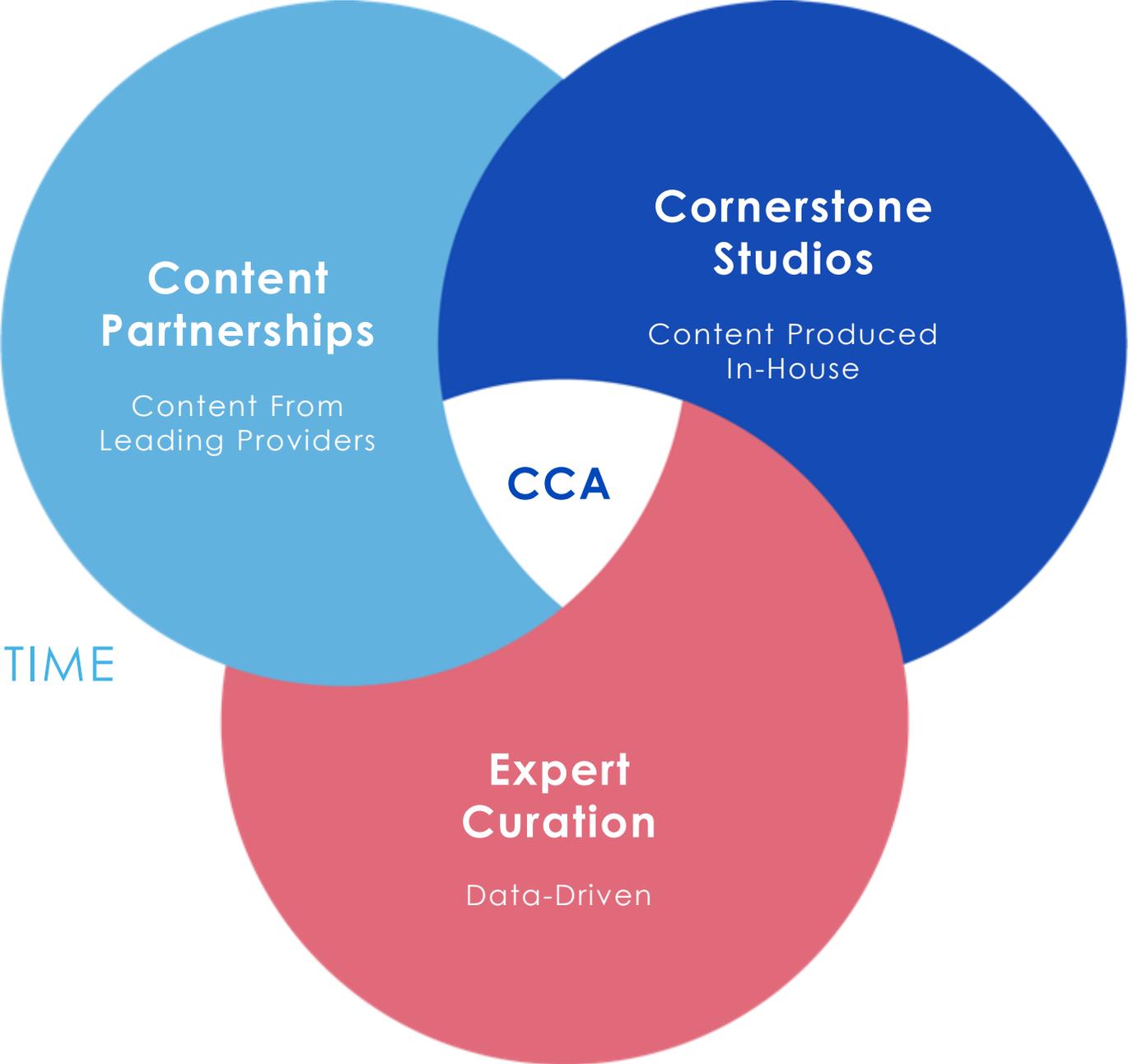


Cornerstone Content Anytime

Subscription Overview





Cornerstone CONTENT ANYTIME

Cornerstone's **data-driven curation** methodology

Consumption Data

We leverage 20 years of client data to make smart content decisions.

Client Feedback

We listen to our clients to ensure our subscriptions are meeting needs.

Cornerstone Employees

We activate our global field to offer feedback and substantiate our vision.

Content Partners

We learn from our partners and make adjustments accordingly.

Subject-Matter Experts

We engage with the best to develop and validate our approach.

Industry Analysts

We follow the critical industry research to ensure we're on-trend.

Content Anytime Professional Skills

Upskill employees while
investing in their growth

600+ courses

11 content vendors

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Communication

- Active Listening
- Presentation Skills
- Public Speaking
- Written Communications

Teamwork

- Conflict Management
- Emotional Intelligence
- Feedback
- Meeting Management
- Relationship Management
- Team Development & Collaboration
- Workplace Influence & Authority

Digital Tools

- Adobe Creative Suite
- Google Suite
- Microsoft Office Suite

Productivity & Personal Development

- Accountability
- Career Development
- Goal Management
- Learning Strategies
- Personal Productivity
- Resilience
- Stress Management
- Time Management
- Work-Life Balance

Business Acumen

- Critical Thinking
- Decision Making
- Finance Management
- Project Management



Content Anytime | Professional Skills Learning Playlists

1. Basic Business Acumen Every Professional Should Know

- The surprising ingredient that makes businesses work better: Marco Alverà
- Creating Great Customer Conversations
- Got a meeting? Take a walk: Nilofer Merchant
- Project Management Essentials: Part A
- When to take a stand — and when to let it go: Ash Beckham
- Business Analysis
- Effective Communication in the Workplace
- How To Listen
- Budgeting Basics Module
- Chad Troutwine: How to use empathetic awareness to build great culture at a growing company

2. Get Ahead at Work with These Top Professional Skills

- Embracing otherness, embracing myself: Thandie Newton
- Concerned Conversations
- Why aren't we more compassionate?: Daniel Goleman
- 10 ways to have a better conversation: Celeste Headlee
- How to speak up for yourself: Adam Galinsky
- Why don't you like the sound of your own voice: Rébecca Kleinberger
- The Energy Bus
- Teamwork
- A Quick Guide to Emotional Intelligence
- Brain Bites: Time Management
- Active Listening
- What's Not Being Said
- Why it's worth listening to people you disagree with: Zachary R. Wood

3. Keep it Going by Building Resilience in Extreme Environments

- Take "the Other" to lunch: Elizabeth Lesser
- Clear Communication is Inclusive Communication
- 3 rules to spark learning: Ramsey Musallam
- Project Risk Management
- Become a SuperLearner V2: Learn Speed Reading & Advanced Memorization
- Enable Everyday Learning
- Three Quick Tips to Encourage Everyday Learning
- Christy Haubegger: How to clearly pitch a business idea to an angel investor

4. Make Yourself Known With the Art & Science of Reputation Management

- Why the Most Diverse Companies Use Data
- The Five Most Common Diversity Gaps
- Uncover the Story Hiding in Your Diversity Data
- Practice Inclusion Through Collaboration
- Feedback is a Gift
- Establish Feedback Loops When Delegating

5. How to Take Ownership of Your Work

- What Does It Mean to Take Ownership?
- What Is the Difference Between Ownership and Accountability?
- Demonstrate Value by Owning Your Outcomes
- Demonstrate Ownership by Following Through
- Why Should I Take Ownership Now?
- Build a Case for Your Next Opportunity
- Contribute to a Culture of Ownership
- Why Should I Advocate for Myself?
- Connect Your Effort to Its Impact
- Measure and Describe the Impact of Your Work
- Take Ownership of Your Manager Relationship
- Think Critically at Work
- Take Ownership of Your Career
- Use Feedback to Grow
- Tie Your Team's Work to Company Goals
- Write a Purpose Statement
- Look for Career Opportunities that Connect Your Work to Your Purpose
- The Advantages of a Purpose Mindset

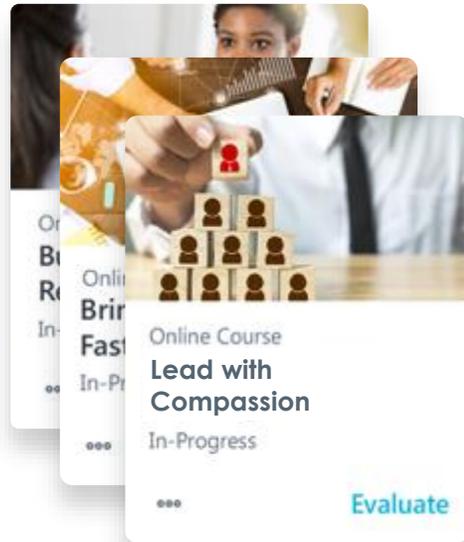
Content Anytime Leadership & Management

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across your organization

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Setting Direction

- Goal Management
- Innovation
- Motivation & Engagement
- Organizational Culture
- Workplace Influence & Authority

Team Dynamics & Growth

- Career Development
- Coaching & Mentoring
- Conflict Management
- Feedback
- First-Time Managers
- Inclusive Leadership
- Leadership Development
- Onboarding
- Talent Management
- Team Development & Collaboration

Day-to-Day Team Management

- Delegation
- Finance Management
- Performance Management
- Problem Solving



Content Anytime | Leadership & Management Learning Playlists

1. How to Create an Awesome Place to Work	2. Getting Started as a First-Time Manager	3. How to Handle Conflict On Your Team	4. Motivating & Engaging Employees
<ul style="list-style-type: none"> Change Behaviors and the Numbers Will Follow 	<ul style="list-style-type: none"> Seven Tips for New Leaders – Avoiding Common Mistakes 	<ul style="list-style-type: none"> Managing Objections — Level 1 	<ul style="list-style-type: none"> Engaging with a Sense of Purpose: Improve Employee Engagement, a Case Study of TELUS
<ul style="list-style-type: none"> Create a Positive Work Environment 	<ul style="list-style-type: none"> Are There Fixed Leadership Traits? 	<ul style="list-style-type: none"> Managing Objections — Level 2 	<ul style="list-style-type: none"> Extending Your Influence: engage to Transform
<ul style="list-style-type: none"> Keep Your People Honest 	<ul style="list-style-type: none"> Be a Leader as You Manage 	<ul style="list-style-type: none"> Managing Objections — Level 3 	<ul style="list-style-type: none"> Foster Employee Motivation
<ul style="list-style-type: none"> Starting with Why: Become Responsible for the People Who Are Responsible for the Results 	<ul style="list-style-type: none"> Build Your Leadership Vision Common Misconceptions of New Managers 	<ul style="list-style-type: none"> Create a Safe Space for Disagreement 	<ul style="list-style-type: none"> Motivate Your talent: Harness the Brain Power Within
<ul style="list-style-type: none"> Starting with Why: Build Trusting Teams 	<ul style="list-style-type: none"> Communicate Your Leadership Vision 	<ul style="list-style-type: none"> Guide Difficult Conversations in 3 Steps 	<ul style="list-style-type: none"> The Science of Productivity: Strengthen Motivation in Yourself and Others
<ul style="list-style-type: none"> 5 Traits of a Great Workplace 	<ul style="list-style-type: none"> Connect to Your Team as a Leader 	<ul style="list-style-type: none"> How to Lead a Difficult Conversation with an Employee 	<ul style="list-style-type: none"> Understand What Drives People
<ul style="list-style-type: none"> Create A Continuous Improvement Culture Management 	<ul style="list-style-type: none"> Find Quick Wins as a New Manager 	<ul style="list-style-type: none"> Why Difficult Conversations Matter 	<ul style="list-style-type: none"> Use Goal Setting to Increase Motivation
<ul style="list-style-type: none"> Sarah Lewis: Embrace the near win 	<ul style="list-style-type: none"> Get Started as a New Manager 	<ul style="list-style-type: none"> Managing Conflict 	<ul style="list-style-type: none"> Motivating Employees with Recognition
	<ul style="list-style-type: none"> Introduce Yourself to Your Team 	<ul style="list-style-type: none"> How to train employees to have difficult conversations Tamekia MizLadi Smith 	<ul style="list-style-type: none"> Understanding Employee Motivation
	<ul style="list-style-type: none"> Transition Into a Manager Role on Your Team 		<ul style="list-style-type: none"> How to Motivate Employees (So That Productivity Increases)!
	<ul style="list-style-type: none"> Unconscious Bias in Leadership Theories 		<ul style="list-style-type: none"> Keeping Employees energized
	<ul style="list-style-type: none"> What Is a Leadership Vision? 		<ul style="list-style-type: none"> Bring Inspiration to Your Leadership
	<ul style="list-style-type: none"> What is the Difference Between Management and Leadership? Why Leadership Isn't About the Leader 		<ul style="list-style-type: none"> Drive Employee Performance with Inspiration How a Sense of Purpose Drives Engagement Motivation Nurturing Your Staff Dan Pink: The puzzle of motivation

5. How to Improve Your Executive Presence

- The Observable Behaviors That Make Up Executive Presence
- Why You Should Evaluate Your Own Executive Presence
- Common Mistakes People Make with Their Posture
- Adjust Your Posture to Increase Your Executive Presence
- What People with Executive Presence Do with Their Hands
- Common Mistakes People Make with Their Movement
- Adjust Your Movement to Increase Your Executive Presence
- Common Mistakes People Make with Their Language
- Use Connected Language with Your Audience
- How People with Executive Presence Use Their Voices
- Adjust Your Voice to Increase Your Executive Presence
- What Your Face Says About Your Executive Presence
- How Your Dress Impacts Your Executive Presence
- Why You Need Executive Presence
- Common Misconceptions About Executive Presence
- Why Executive Presence Starts with Attitude
- How the Stories We Tell Ourselves Affect Our Executive Presence



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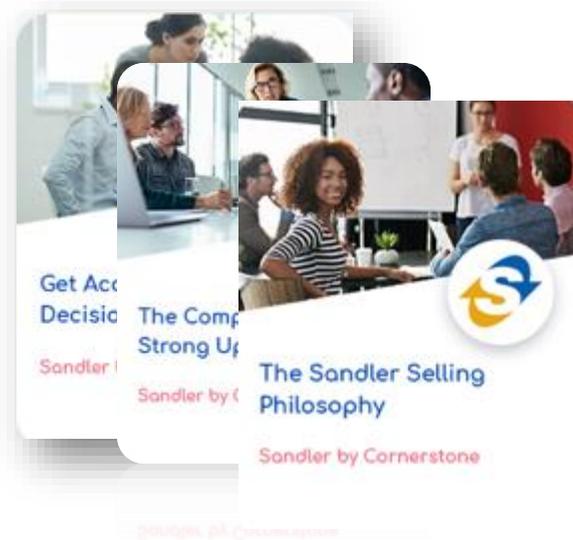
Sales & Customer Relationships

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Sandler Selling System

The Sandler Selling System
Bonding & Building Rapport
Setting Up-Front Contracts
Questioning Strategies
Uncovering Your Prospect's Pain
Talking Budget with Your Prospect
Your Prospect's Decision Process
Closing the Sale
Advanced Techniques in Sales
Adopting a Sales Mindset

Negotiation

Negotiation Mastery

Prospecting

Prospecting

Content Anytime | Sales & Customer Relationships Learning Playlists

1. The Sandler System

- Rethink the Sales Profession
- The Central Conflict of the Typical Sales Relationship
- How Can I Create a Collaborative Sales Relationship?
- The Sandler Selling Philosophy
- Commit to Transforming Your Sales
- The Sandler Selling System
- Building and Sustaining a Sales Relationship
- Qualifying a Sales Opportunity
- Closing a Sale

2. Building and Sustaining Relationships

- Lay the Foundation for a Strong Sales Relationship
- Build Rapport with Connect Questions
- Build Trust with Relevant Questions
- Actively Listen to Your Prospect
- What Am I Communicating to My Prospect?
- Practice Connecting to a Sales Prospect
- Put Your Prospect at Ease
- What's Your Communication Style?
- Determine Your Prospect's Communication Style
- Adapt to Your Prospect's Communication Style
- Practice Communicating Clearly with Your Prospect
- Lay the Foundation for a Strong Sales Relationship
- Build Rapport with Connect Questions
- Build Trust with Relevant Questions
- Actively Listen to Your Prospect

3. Setting Up-Front Contracts with Prospects

- The Power of Shared Goals
- Ask for Your Prospect's Permission
- The Components of a Strong Up-Front Contract
- When Should I Use an Up-Front Contract?
- Practice Setting an Up-Front Contract
- Overcome Obstacles to Setting Up-Front Contracts
- Respond to a Breach of an Up-Front Contract
- Use Up-Front Contracts to Address Fears

4. Questioning Strategies

- How Questions Help You Qualify Faster
- Break Down Prospect Barriers with Questions
- The Reverse: Answer a Question with a Question
- Balance Questions with Nurturing Statements
- Clarify Your Prospect's Intentions
- Expose Your Prospect's Real Issues
- Handle Stalls and Objections
- Prepare for Common Prospect Questions
- Use Negative Reversing to Take the Pressure Off the Prospect
- When Should I Stop Asking Questions?
- Practice Uncovering a Prospect's Intentions

5. Uncovering a Prospect's Pain

- No Pain, No Sale: Why Prospect Pain Matters
- How Does Your Solution Relieve Pain?
- Uncover the Three Levels of Pain
- Use the Sandler Pain Funnel to Uncover Real Pain
- Guide Prospects to Reveal the Symptoms of Their Pain
- Uncover Real Pain
- Practice: Use the Pain Funnel with a Prospect
- Review and Summarize Pain
- Is the Prospect Ready to Address Their Pain?
- Qualify an Opportunity Based on Pain

Content Anytime | Sales & Customer Relationships Learning Playlists

6. Uncovering a Prospect's Budget

- Why You Need to Talk About Budget Early
- What You Need to Know About Your Prospect's Budget
- Get Comfortable Talking About Money
- Use Bracketing to Uncover Budget
- Get Legitimate Budget Numbers from Your Prospect
- The Other Investments Your Prospect Has to Make
- Qualify a Prospect Based on Budget
- Practice: Uncover and Qualify in the Budget Step
- Why You Need to Talk About Budget Early

7. Uncovering a Prospect's Decision Making Process

- Why You Need to Know Your Prospect's Decision-Making Process
- What You Need to Know About a Prospect's Decision-Making Process
- Who Is Involved in a Prospect's Decision-Making Process?
- Get Access to the Right Decision-Makers
- Qualify or Disqualify a Prospect During the Decision Step
- Practice: Uncover a Prospect's Decision-Making Process
- What to Do with Information You Gather in the Decision Step
- The Ultimate Up-Front Contract: The End of the Decision Step

8. Closing a Sale

- Take the Pressure Off of Closing the Sale
- Confront Potential Roadblocks to Closing
- Start Your Presentation with a Review
- Present a Solution to Your Prospect
- Obtain a Buying Decision
- The Post-Sell: Prevent Buyer's Remorse
- The Post-Sell: Expand the Relationship
- The Post-Sell: Ask for Referrals

9. Negotiation Mastery

- Negotiate to Reach Win-Win Outcomes
- How a Selling System Prepares You to Negotiate
- Negotiate from a Position of Power
- Gain Equal Value for Every Concession You Make
- Follow the Three-Step Concession Plan
- Define Your Walk-Away Point
- Practice Gaining Equal Value for Your Concessions
- Lead a Collaborative Negotiation
- Adapt to Your Prospect's Negotiation Style
- Negotiation Tactics: Respond When the Prospect Brings up Competitors
- Negotiation Tactics: Respond to Emotional Prospects

10. Prospecting

- Rethink the Prospecting Process
- Who's Your Ideal Prospect?
- Set Goals for Prospecting
- Map Your Prospect Channels
- Get More Out of Your Current Prospect Channels
- Create New Prospect Channels
- Create a Structured Prospecting Plan
- Practice Building New Prospect Channels
- Approach Prospect Conversations with the Right Mindset
- What's a No-Pressure Conversation?

11. Advanced Techniques in Sales

- How Psychological Awareness Can Give You an Edge in Sales
- Recognize Ego States in Your Sales Conversations
- Follow Your Prospect Through Their Evolving Ego States
- Diagnose Your Dominant Ego States in the Sales Process
- Apply Your Knowledge of Ego States to Your Sales Conversations
- Practice Applying Your Knowledge of Ego States
- Guide Your Prospects with Negative Reverse Selling
- Get Results with Negative Reverse Selling
- Avoid the Pitfalls of Negative Reverse Selling

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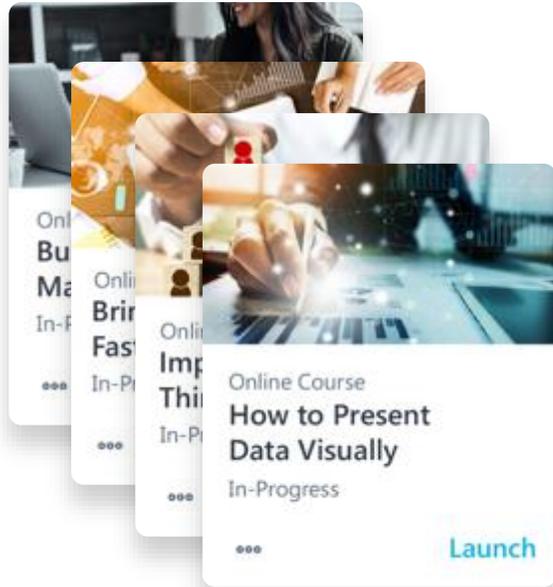
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Data Fluency

- Big Data
- Data Analytics & Visualization
- Data Privacy
- Data Security

Change Readiness

- Change Management

Interpersonal Skills

- Digital Etiquette
- Multigenerational Workforce
- Remote Work
- Social Media

Technical Knowledge

- Artificial Intelligence
- Cloud Computing
- Digital Currency
- Digital Marketing
- Machine Learning

Entrepreneurial Drive

- Creativity
- Design Thinking
- Entrepreneurship
- Idea Generation
- Innovation
- Problem Solving
- Prototyping



Content Anytime | Digital Fluency Learning Playlists

1. Befriend the Machines: Human Machine Collaboration

- What happens when our computers get smarter than we are?: Nick Bostrom
- How computers are learning to be creative: Blaise Agüera y Arcas
- The jobs we'll lose to machines -- and the ones we won't: Anthony Goldbloom
- 4 ways to build a human company in the age of machines: Tim Leberecht
- How AI can bring on a second Industrial Revolution: Kevin Kelly
- How we'll earn money in a future without jobs : Martin Ford
- Introduction to Digital Etiquette
- Manage Your Workflow in the Digital Age
- 3 myths about the future of work (and why they're not true) : Daniel Susskind

2. Build Your Tribe

- Realize Design Thinking for Problem Solving
- Implement Design Thinking
- When to Use Design Thinking
- The Stages of a Design Thinking Workshop
- Facilitate a Design Thinking Workshop
- The first secret of design is ... noticing: Tony Fadell
- Hasnain Zaidi: Focusing on long-term impact in business relationships
- The revolutionary power of diverse thought: Elif Shafak
- Multi-Generational Leadership (GenX and Next)
- Build Work Relationships Remotely
- Build Strong Team Commitment
- Foster Collaborative Meetings
- Get Your Team to Trust Each Other
- Get Individual and Team Goals Aligned
- What is Team Commitment?

3. Make Sense of Loopy Complex Systems

- How the blockchain will radically transform the economy: Bettina Warburg
- Idea Generation | Coming up with killer business ideas
- Creating a Mind Map
- Scooter Braun: Deciding how to proceed when selling a new concept that might go against the status quo

4. Drive Innovation with Design Thinking

- What Does It Mean to Prototype?
- Test a Prototype
- How to Improve on a Prototype
- Why You Need to Understand Problems Before You Solve Them
- Get to the Root of a Problem
- Prioritize the Problems You Need to Solve
- Investigate Surface-Level Causes of Problems
- Practice: Get to the Root of a Problem
- Use Design Thinking to Iterate on Solutions
- Practice: Solve a Problem with Design Thinking
- Practice: Use the Five Whys to Identify Root Causes
- Practice: Prototype and Test a New Idea
- Solve Any Problem with Design Thinking
- Use Design Thinking to Better Understand Problems
- Brainstorm Multiple Solutions to Problems

5. How to Harness the Power of KPI's

- Use the Best KPI Data for Your Goals
- Find the KPI Data that You Need
- Draw Insights from Your KPI Data
- Identify Cause and Effect with KPI Data
- What Does an Effective KPI Dashboard Look Like?
- Find the Story in Your KPI Data
- Use Visuals to Communicate Your KPIs
- Communicate KPIs to Different Audiences
- Why Measure Outcomes and Performance?
- What Is a KPI?
- How to Use KPIs Effectively
- Use KPIs to Make More Effective Business Decisions
- Select What to Measure with KPIs
- Ask Key Performance Questions to Define Your KPIs
- Use the Balanced Scorecard Approach to KPIs
- Use Customers' KPIs to Provide Better Service

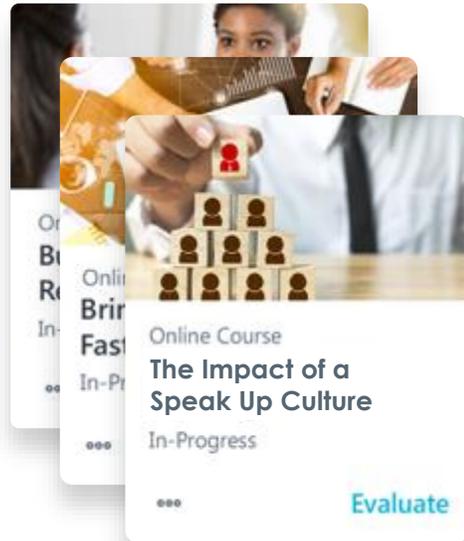
Content Anytime Modern Compliance

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Diversity & Inclusion

- Diversity & Inclusion
- Unconscious Bias

Harassment, Discrimination & Safety

- Employee Health & Well-Being
- Employment Benefits
- Employment Discrimination
- Employment Harassment
- Fair Labor Standards Act (FLSA)
- Family and Medical Leave Act (FMLA)
- Hiring and Terminating Employees
- OSHA
- Workplace Safety

Data Security & Privacy

- Data Privacy
- Data Security
- General Data Protection Regulation (GDPR)
- HIPAA

Business Ethics & Corruption

- Anti-Corruption & Anti-Bribery
- Antitrust & Competition Law
- Ethics and Code of Conduct
- Environmental Health and Safety (EHS)
- Foreign Corrupt Practices Act (FCPA)
- Fraud Prevention
- Insider Trading



Content Anytime | Modern Compliance Learning Playlists

1. Interviewing Job Candidates

- Inclusive Recruitment Includes Managers
- When to Stop Looking for Candidates
- Don't Interview the Right People the Wrong Way
- Are Your Job Postings Excluding Great Candidates?
- Hiring Remote Team Members
- Inclusive Teams Are Better Teams
- Conduct a Successful Phone Screen
- How to Hire Your Top Candidate

2. Behavior Based Interviewing

- Validate Your Interview Questions and Rating Scale
- Include Competencies in Your Job Analysis
- The Advantages of a Behavior-Based Interview
- Practice Writing Behavior-Based Interview Questions
- Get Everyone Involved in the Behavior-Based Interview Process
- Use the BARS Method to Rate Interviewees
- Write Behavior-Based Interview Questions
- What Happens in a Behavior-Based Interview
- Perform a Job Analysis to Define a New Role
- Why You Need to Use Structured Interviews
- Break Down Job Competencies Into Behaviors
- Create a Behaviorally Anchored Rating Scale to Use During Interviews
- Apply Structure to Your Interview Process
- Prepare for a Behavior-Based Job Interview

3. Building a Pipeline of Job Candidates

- Use Networking to Build a Talent Pipeline
- Recognize the Key Components to Include in a Job Description
- Why Do You Need a Pipeline Strategy Plan?
- Make Your Job Postings Inclusive
- Develop a Strong Job Description
- The Trait That Signals a Great Candidate
- Determine Fair Compensation for New Hires
- Source Candidates Through Digital Channels
- Partner with Stakeholders on Your Team to Hire Talent

4. Prevent Discrimination in Hiring

- Recognize Bias in Recruitment
- Get Ahead of Potential Discrimination in Hiring
- The Legal Risks of Hiring Discrimination
- Eliminate Discrimination in Recruitment
- Ask Relevant Questions to Potential Candidates
- Be Aware of Potential Discrimination Claims in Hiring
- Make a Fair Salary Offer
- Recognize Bias in Recruitment
- Get Ahead of Potential Discrimination in Hiring

5. Multi-generational Workforce

- What Does Age-Inclusive Leadership Look Like?
- Embrace Age Diversity as a Team
- The Myth of Generational Traits"
- The Value of the Multigenerational Workforce
- Build an Age-Inclusive Team Culture
- Lead a Team That's Older Than You
- Common Signs of Ageism at Work
- What Does Age-Inclusive Leadership Look Like?
- Embrace Age Diversity as a Team
- The Myth of Generational Traits"
- The Value of the Multigenerational Workforce
- Build an Age-Inclusive Team Culture
- Lead a Team That's Older Than You
- Common Signs of Ageism at Work

Content Anytime | Modern Compliance Learning Playlists

6. Diversity & Inclusion for Employees

- Address Microaggressions with Your Peers
- What to Do if You Spot a Microaggression
- What Are Your Biases?
- Practice: You Microaggressed, Now What?
- The Simple Power of Sorry
- Practice: Respond to a Microaggression
- How to Use Amplification to Combat Microaggressions
- The Big Impacts of Little Actions
- Stop Microaggressions Before They Start
- Practice: Find Your Biases

7. Diversity and Inclusion for Managers

- How Can Managers Promote Inclusion on Their Teams?
- Encourage Authenticity as a Manager
- Run Inclusive Meetings
- Communicate Across Language Barriers on Your Team
- Set an Inclusive Tone as a Manager
- Manage a Multicultural Team
- Recognize the Challenges of Cross-Cultural Communication
- What Sets Inclusive Managers Apart?
- Manage Across Lines of Difference
- Run Inclusive Meetings as a Manager
- How Active Listening Promotes Inclusive Leadership
- Encourage Individuality on Your Team
- Bridge the Gender Gap as a Manager
- What Does Inclusion Really Mean?
- Encourage Diverse Work Styles as a Manager
- Practice Inclusion Through Collaboration
- Identify Practices That Hamper Inclusion on Your Team
- Clear Communication is Inclusive Communication
- Practice Authenticity as a Manager
- Use Inclusive Communication as a Manager

8. Unconscious Bias

- How Do Biases Shape Our Sense of Normal?
- How Does Unaddressed Bias Impact You, Your Work, and the World?
- What Types of Bias Exist?
- What Is Unconscious Bias?
- What Does Bias Look Like?
- How Do I Examine My Own Bias?
- Take the Next Step
- What Does It Mean To Address Bias?
- Impact of Bias On Decision Making
- The Science of Bias
- Why Is It Hard To Talk About Bias?
- What's the Difference Between Bias and Instincts?
- How Do I Keep Bias from Influencing My Work?
- What Does It Take To Change Our Brains?
- What Does It Take To Change Our Actions?
- How Do I Identify My Biases?
- Key Triggers to Search for Unconscious Bias
- Overcome Your Unconscious Bias
- Avoid the Pitfalls of Diversity Efforts
- How Does Bias Feel?

9. Workplace Discrimination

- Speak Up About Issues of Discrimination with Your Peers
- How to Be an Ally in Preventing Discrimination
- What Is Discrimination?
- Combat Discrimination at the Source
- What to Do When You Witness Discrimination
- Speak Up About Issues of Discrimination with Your Supervisor
- How Do You Report Issues of Discrimination in Difficult Conditions?
- Spot Discrimination When It Happens
- The Impact of Discrimination
- What Do You Do When You Experience Discrimination?

10. Workplace Discrimination for Managers

- Go Beyond Check the Box" Discrimination Compliance"
- How Do You Encourage Employees to Speak Up About Discrimination?
- Examine Norms and Policies for Discrimination
- Avoid Discrimination in Your Management Style
- How Do You Respond to an Employee Who Has Been Discriminated Against?
- How Does a Manager Affect Discrimination Culture?
- How Do You Respond to an Employee Who Is Being Discriminatory?
- Prevent Discrimination Across the Employee Life Cycle

Content Anytime | Modern Compliance Learning Playlists

11. Ethical Leadership

- Your Responsibilities as an Ethical Leader
- How to Lead Your Team Ethically by Example
- Prevent Unethical Behavior from Happening on Your Team
- Respond to Reports of Unethical Behavior
- Use Company Values for Ethical Management Decisions
- What Are the Ethical Risks of Being a Manager?
- What Ethical Leadership Looks Like
- Respond to Unethical Behavior That You Witness

12. Fundamental Business Ethics

- What Is Ethical Behavior at Work?
- Apply an Ethical Framework
- How an Ethical Framework Can Help You
- Responding to Unethical Behavior
- The Impact of Ethics on Business Success
- Apply GDPR to Customer Data
- What Does a GDPR Compliant Website Look Like?
- Adapt Your Data Practices for GDPR Compliance
- Identify Data Security Risks Under GDPR
 - Budgeting for GDPR Compliance
 - Apply GDPR to Patient Data
 - Does My Non-EU Company Need to Be GDPR Compliant?
 - The Importance of Protecting Personal Data
 - Getting Started with GDPR Compliance
 - Apply GDPR to Employee Data
 - Audit Data Practices for GDPR Compliance
 - Apply GDPR to IT and Software Development
 - What is the General Data Protection Regulation (GDPR)?

13. Information Security Basics

- Responsibly Store Sensitive Data
- Securely Share Sensitive Data
- What Are the Two Categories of Cyber Attacks?
- Protect Against Physical Security Threats
- What Is Phishing?
- What to Do When Your Lose a Work Device
- The Goal of Information Security
- Recognize Phishing Attempts
- Secure Access to Your Data

14. OSHA Basics

- Be Proactive In An Emergency
- What Are the Common Workplace Safety Hazards?
- What is OSHA?
- Know Your Organization's Emergency Action Plan
- Know Your Organization's Fire Plans
- Operate a Fire Extinguisher Safely
- Keep Well in the Office
- Reduce Eye Strain
- Recognize Common Fire Hazards

15. Balance the Demands of Work and Childcare

- What Is Work-Life Integration?
- Respond to Stress as a Working Parent
- Plan Your Parental Leave with Your Team
- The Importance of Planning Your Parental Leave
- How Parental Leave Works Under the FMLA
- Ask for Support from Your Colleagues
- Create a Parent-Friendly Culture on Your Team
- Inform Your Employer That You Are Expecting
- Return from Parental Leave with Confidence
- Know Your Employees' Rights Under the FMLA
- What Is a Parent-Friendly Work Environment?
- Employer Rights and Responsibilities Under the FMLA
- Balance the Demands of Work and Childcare
- Set Expectations with Employees Who Are Expecting
- Find Out Your State and Company's Parental Leave Policies
- What Is the Family and Medical Leave Act (FMLA)?

Content Anytime | Modern Compliance **Learning Playlists**

16. Workplace Safety

- Recognize the Risk Factors for Violence at Work
- Your Role in Preventing Slips, Trips, and Falls at Work
- Spot Hazards of Slips, Trips, and Falls at Work
- How to Prevent Slips, Trips, and Falls at Work
- Contribute to a Culture of Violence Prevention
- Your Team's Emergency Response Plan
- Prepare for an Earthquake at Work
- The Warning Signs of Potentially Violent Individuals
- Know Your Response to an Active Shooter
- Stay Safe during Winter Weather and Power Outages
- How to Respond to Hostile Behavior at Work
- Prepare for Hurricanes and Floods at Work
- When Should I Escalate an Issue to the Police?
- The Power of a Moment: Responding to Workplace Violence
- Why People Don't Prepare for Natural Disasters
- Recognize the Risk Factors for Violence at Work

17. Mental Health in the Workplace

- Help Your Employee Recover From Burnout
- Self-Assess Your Mental Wellness
- Support an Employee on Mental Health Leave
- When To Take a Mental Health Day
- Know Your Rights for Mental Health
- Talk to Your Manager About Mental Illness
- Support Colleagues Struggling with Mental Health
- Why Care About Mental Health at Work?
- The Value of Mental Health in the Workplace
- Identify Your Workplace Triggers
- Why Social Interactions Matter For Mental Wellness
- Normalize Mental Health On Your Team
- Monitor the Mental Wellness of Your Team
- Recover From Burnout
- The Costs of the Stigma Around Mental Illness at Work
- Contribute to a Work Culture of Mental Wellness
- Recognize Warning Signs of a Mental Illness
- Identify the Signs of Burnout
- What Is Mental Illness?
- Help Your Employee Recover From Burnout

18. The Global Workforce

- Use CQ to Adapt to a Multicultural Workplace
- Recognize Differences in Communication Styles Across Cultures
- Demonstrate Cultural Intelligence with Global Clients and Customers
- Address Language Barriers Through Cultural Intelligence
- Motivate Your Cross-Cultural Team
- Build Your Cultural Intelligence with the CQ Model
- Use Cultural Intelligence to Preempt Disagreements on Your Cross-Cultural Team
- Avoid the Risks of Low Cultural Intelligence
- Put Your CQ Action into Action
- What Is Cultural Intelligence?
- Develop Your CQ Strategy to Plan for Multicultural Interactions
- Recognize How Your Multicultural Team Views Leadership
- Apply Communication Strategies When Working with Cross-Cultural Teams
- Examine Your Cultural Intelligence
- Contribute to Culturally Inclusive Meetings
- Approach Multicultural Interactions with Enthusiasm and Confidence